

COMMUNICATION

Our goal is to provide you with an opportunity to share in your child's camp experience. This is accomplished throughout the week by sending you a weekly personalized report, an update from the head counselor, a link to pictures and sharing the camp newspaper via email.

"First Year Family" Phone Call

A few days before the session begins, a director will call to reconnect, answer any last minute questions and remind your camper that we will be there to greet them as they step off the bus. A few days into camp, a Director will call and update you on how your child is adjusting to camp life.

Staff Introductory Letter

An introduction to the counselors in your child's cabin will be sent by the end of the first day of the session.

Cabin Photo

A photo of your child's cabin group will be emailed within the first week of camp.

Weekly Camper Report

This email letter is sent three times each session and is written by one of your child's cabin counselors. You will learn about your child's activity choices, cabin events and individual successes and challenges.

Head Counselor Letter

A note sent by the Village Head Counselor each week of the session telling you about Evening Programs, Specialty Day and Adventure Day.

"The T-Bird Times" Camper Media Production

A collection of entertaining stories/skits written and directed by campers and staff is emailed once a week.

Open Line of Communication with Directors

If at any time during the camp season or beyond, you wish to reach one of us, we are available. It is common for us to return calls in the late evening, as this is when we have completed evening programs, said goodnight to our campers and checked in with staff that need our assistance. Please do not hesitate to contact us. We want to manage camper and parent expectations and concerns during the camp season.

Photos/Video/Yearbook/Social Media Posts

We partner with Waldo Photos to post pictures of camp life and ongoing events. We also annually produce a yearbook that is available for purchase at signup. A video is created from all the season's footage and is shown at reunions, and each family receives complimentary access as a keepsake. We also post several times a week on social media.